



Project Number: 2016-1-RO01-KA203-024630

Practical Application 2.3 Demonstrating proactive attitude. Ask for or offer help

CASE STUDY - DESCRIPTION

“The Little Patient’s Visit ...”

In the examination room of the pediatric ward, the doctor on duty is examining a small patient to set up a clinical - care setting for his illness.

The nurse, who collaborates in assisting the child, carefully monitors the various moments of the visit by making a professional contribution to plan an appropriate care of the patient.

At some point of the visit, cause the tender age of the little patient, the nurse proposes the doctor to let the mother in the visiting room in order to involve her in the care path and to gather more information on the state of health of her child.

This suggestion follows an unexpected behavior on the part of the doctor who categorically refuses the nurse's proposal and indicates that he is still leaving his mother for a while in the waiting room.

The nurse at that moment feels some resentment towards the clinician, interprets the response as a criticism of her work aimed at offering further help to the doctor and as a sort of will in limiting her professional autonomy, entering into an emotional state that will prevent her from continuing her work with serenity.

For his part, the doctor, awaiting the reports of other analyzes requested, only wished to have some additional clinical element to be able to be more incisive and rely on the mother's information support for the completion of the visit.

