



Project Number: 2016-1-RO01-KA203-024630

Scenario 3 – Softskill two – Simple language and repetition

Ilinca, a 7-year-old girl came with her mother for a routine exam at the pediatrician's office. The pediatrician welcomes the girl and her mother, and she asks the girl to sit next to her on the bed. While looking at her with a gentle smile, she says:

- Ok, Ilinca, now I am going to examine you which means that you have to take your clothes off in order not to miss anything. First of all, I will listen to your lungs and your heart. Afterwards, I will examine your belly because I am afraid that you might have swollen a frog inside.
- No, I haven't, says the girl.
- Maybe not, but I have to make sure that you didn't. So, let's see if you understood the plan.
- Yes, doctor, I have to take my shirt off so that you can listen to my chest and belly.
- Very good, Ilinca.

The girl takes her shirt off, and the doctor examines her chest and abdomen. The girl takes back her shirt.

- Ok, darling, that was very good, I am proud of you. Now I will examine your ears and nose with a small loop that has a light in front of it so that I can see better there, in the darkness. It will be just a little unpleasant perhaps, but you should focus to stay still. Is everything clear for you?
- Yes, doctor.

The doctor examines the girl's ears and nose while the girl is very nice.

- You are very brave, Ilinca. I thought that I would find a spider in there, but it was all clear. In the end, I also have to make sure that your mouth and throat are healthy. At some point I have to press your tongue so that I can see better deep in your throat, and you might feel nausea, but it will only be for a second. Did you understand? Will you be nice for this last part of our exam, too?
- Yes, doctor, I understood. But will you give me a diploma for my courage like last time?
- Of course, I will.

After the completion of the clinical exam, the pediatrician sits next to the girl on the bed, she looks at her very pleased, and she says:

- Ilinca, you were the nicest girl I examined today. You are completely healthy! Congratulations! You have earned your diploma.

She hands her a colored diploma. The girl takes it with a large smile on her face.

- Thank you, doctor.



Co-funded by the
Erasmus+ Programme
of the European Union

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