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## Case study 1

You are a resident physician/registrar at the local children's hospital and have been ordered to take over the outpatient clinic from a attending/senior physician. The waiting room is already quite busy this morning and you call family Mansoor into your office. It is their first time in this hospital and entering the room are a man, a woman and a small, shy boy around the age of six hiding behind the woman. The man introduces himself as a friend of the family and interpreter and mentions that the woman and child don't speak English. He announces that he'll be translating back and forth.

*What kind of issues could arise from this constellation concerning the communication between you and the patient?*

After some time inquiring about the symptoms you have come to realize that all your questions have only been answered by the mother and you have yet to hear the boy speak.

*Which problems can you identify in this situation and how would you proceed?*



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