



Project Number: 2016-1-RO01-KA203-024630

Communicating with Parents

Practical Activity: Communicating bad news

Problem addressed: communicating bad news

Soft skill: **Emotional intelligence; empathy**

Method: **Standardized patient (parent) – simulation**

http://www.hopkinsmedicine.org/simulation_center/training/standardized_patient_program

„A Standardized Patient (SP) is a person carefully recruited and trained to take on the characteristics of a real patient thereby affording the student an opportunity to learn and to be evaluated on learned skills in a simulated clinical environment.”

- 1) Preparation before class
Participants watch a video of a permanently disabled child’s parents support group meeting or they visit the support group and talk with parents.
- 2) Observation of a role model (video)
- 3) Participants meet the Standardized Parent simulating the emotional state of a real parent receiving bad news (recorded)
- 4) Participants are given feedback (SP, other physicians, trainer)



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