



Project Number: 2016-1-RO01-KA203-024630

## **Soft Skill in Pediatrics, Communication, Relationship and Ethics in the Take-Off in Pediatrics**

**Collegno, Italy  
September 8<sup>th</sup>, 2018**

### **Participants**

Daniela Alessi, Paola Asinardi, Maria Giulia Azzariti, Teresa Bassani, Carla Bena, Daniela Bena, Roberta Bertoldi, Cristina Beveggi, Cristina Vigilatrice Borello, Rosanna Borgarello, Anna Maria Borgarello, Anna Buonomo, Laura Callegari, Silvia Camusso, Pina Teresa Capalbo, Patrizia Carita', Emanuele Castagno, Patrizia Cinta, Sergio Davico, Marianna Del Bianco, Giovanna Ecce, Lorena Frusteri, Sara Garetto, Franco Garofalo, Paola Ghibaudo, Paola Gisola, Gigliola Grosso, Chiara Iannolo Cerutti, Maria Maddalena Lupica, Lara Magnano, Antonio Marra, Francesca Martina, Maria Cristina Masoero, Paola Moglia, Letizia Muni, Marco Nangeroni, Mariella Pace, Lucia Panfani, Anna Maria Persico, Maurizio Pescamona, Ivo Picotto, Roberta Pimazzoni, Luciana Poncini, Miriam Prestileo, Luisella Quaglio, Luca Roasio, Marco Rolando, Nazari Saadi, Marilena Sarciona, Patrizia Savant Levet, Sonia Scarponi, Silvia Tullisso, Sandra Vacchi, Mariangela Valera, Francesca Zaltron, Serena Zucchi

### **Contents of the focus group**

The event "Soft Skill in Pediatrics, Communication, Relationship and Ethics in the Take-Off in Pediatrics" has got the purpose to give visibility to the results achieved during the project. Under the coordination of dr. Marco Nangeroni, scientific director of the event, internal and external teachers there were invited to set the main reflections emerged regarding the communication and the centrality of the needs of the little patient and parents in the normative framework of the Charter of the Child's Law. A total number of 56 participants (Pediatricians/Neuro, Psychiatrist, Physicians in Pediatrics services, Pediatric Nurses, Nurses, Psychologists, Sociologist, Pediatrics administrative staff, Consultant) attended the event.

At the opening of the day, entrusted to Dr. Reborra, ASL TO3 Health Director, will follow the interventions of:

- Ms. A. Borgarello, pediatric nurse, on "The Charter of the Rights of the Child in hospital: the model of the HPH Piemonte network".
- Dr. E. Castagno, S.C. Emergency Pediatrics, Regina Margherita Hospital, on "Good practices on the management of procedural pain in Pediatrics".
- Ms L. Callegari, S.S. Neonatology, Pinerolo ASL TO3, on "Experience of procedural pain in neonatology".
- Dr. F. Garofalo, S.C. Pediatrics Osp. Rivoli ASL TO3 on "Interaction problems hospital territory".
- Dr. C. Guidoni, PDS ASL TO3 Susa, on "Experience of a path of of



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- promotion of parenting".
- Dr. S. Davico, PDS ASL TO3 Vigone, on "Experience of a path of promotion of parenting"
- Dr. A. Marra, S.C. Intensive Neonatology Therapy, Moncalieri ASL TO5, on "Ethical aspects in neonatology".
- Dr.ssa Magnano, S.C. Child and adolescent neuropsychiatry ASLTO3, on "Maternal psychological discomfort: on the side of the child".
- Dr. M. Nangeroni, S.C. Pediatrics Hospital, Pinerolo ASL TO3, on "Hospital assistance continuity".
- territory: an example of integrated management in the Pinerolo area
- Dr. M. Pace, S.C. Pediatrics Hospital, Rivoli ASL TO3, on "Interaction problems hospital territory ".
- Dott.ssa A. Persico, pediatric nurse, on "La carta dei diritti del bambino in hospital: the model of the HPH Piemonte network ".
- Dr. M. Rolando, S.C. Child and adolescent neuropsychiatry ASLTO3, on "Informed consent in pediatric age".
- Dr. L. Roasio, S.C. Pediatrics Hospital Pinerolo ASL TO3, on "Experience of procedural pain in neonatology "
- Dr. P. Savant Levet, S.C. Neonatology Hospital Maria Vittoria, on "Good practices on the management of procedural pain in neonatology".
- Dr. S. Scarponi, S.C. Psychology, S.S. Developmental age psychology ASL TO3, on "Early Childhood Development (ECD) and child parent relationships".
- Dr. F. Zaltron, sociologist, University of Eastern Piedmont, on "The recognition of child skills in the therapeutic relationship: childish and adult looks compared".

At the end of the day, the participants were able to apply an application of the IO.O.3 module (Communication between the healthcare staff, by ASL TO3) as a tool for assessing the contents of the day and the skills implemented.

Softis-Ped local partners associated were involved in the dissemination phase of the day and communication of the event. They are: Fondazione Paideia, Laboratorio Salute, Infanzia e Adolescenza (Lab-SIA), The Italian Society of Psychoneuroendocrinology (SIPNEI ), International Center for Studies on Educational Methodology (ICSEM), Movement for self-development, Interchange and Solidarity (MAIS), Ospedale di Settimo. The last one participated at the course with one expert.

## Conclusion Achieved

The achievements of Softis-Ped, in coherence with goal of the project were to develop training methodologies and tools to support the communication skills of health personnel in the Pediatric field.

During the focus group ASL TO3 inner Pediatrics staff and external staff of the sector (ASL TO4, ASL TO5, Maria Vittoria Hospital, Regina Margherita Hospital...) explored the cultural and scientific background (Child Chart, Pain Procedures, Integrated procedures Hospital/Community, Ethical aspects, Consensus aspects...) in which it is possible set soft skills. In the next months, ASL TO3 Hospital and Territorial Pediatrics staff and Maternal Childhood Department staff will have the possibility to access training tools (also online) to implement their knowledge and skills



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on how to better communicate with the child and with his parents. The project also takes into account the profound cultural and social transformations that insist on ASL TO3 territory and has some specific training modules and tools. An on line visual dictionary on the main pediatric symptomatology in eight languages, including Chinese, Arabic, Romanian and the Hungarian will be disseminate.



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